

Why does my controller say "M-N Invalid Shutdown Fault"?

This means that the controller lost the model number sometimes due to power being turned off at the controller. This is a fairly common fault, but it is very simple to correct. It means that the controller lost its memory regarding the generator model.

This can be corrected on the RDC2 controller by the customer following these steps:

1. On the RDC2 controller, press the DOWN ARROW until you see Genset Information. Press Select.
2. The first thing that appears should be Genset M/N. It most likely will have Other listed.
3. Press SELECT (circle button between the arrows) so that "Other" begins flashing.
4. Then press the DOWN/UP ARROW until the proper generator model appears, and press SELECT to choose that model.
5. Press AUTO to put generator in standby mode. This will clear that fault.